



## 312

### Any problems with Oyster cards?

If a passenger has problems with their Oyster card, advise them what to do next as guided by the messages on the Ticket Machine. If the problem continues, the passenger should contact the **Oyster card Helpline on [tfl.gov.uk/oyster](http://tfl.gov.uk/oyster) or 0845 330 9876** (0800-2000).

### Oyster Capping

Oyster single fare caps limit the total amount paid for Oyster travel between 0430 on the first day and 0429 the following day.

A maximum amount of £3 will apply for bus and/or tram travel.

Different maximum amounts will apply when using Tube, DLR, bus, tram & certain National Rail services.

Revised 2 January 2007

Operated by **Arriva London South**  
for London Buses

### Passes and Tickets

Savers, Bus Passes and Travelcards are valid throughout this route at all times.

All Oyster cards, passes and tickets, and accompanying photocards, must be produced for inspection on demand.

A Penalty fare is payable if the passenger fails to show on demand a valid ticket or pass for the whole of their journey on this bus.

### Fares



Cash

£2

Single



Oyster

£1

Single

### Other Oyster fares



Under 16

FREE



16-17\* &  
New Deal

50p

Single

\*Many 16 & 17 year olds travel free (see below)

### Concessionary and Free travel

**Disabled Persons** London Boroughs freedom passes are valid for free travel throughout this route at all times.

Any Blind person, with a guide dog, is allowed to travel free of charge, without showing or validating their freedom pass.

**Elderly Persons** London Boroughs freedom passes are valid for free travel throughout this route except between 0430 and 0859 Mondays - Fridays. (Valid all day on public holidays).

No other freedom passes are accepted.

**Wheelchair users** travel free, at all times, without showing or validating a ticket.

### Under 18 and other fares

Anyone who appears to be **under 14** can travel free.

**14 & 15** year olds, and most **16 & 17** year olds in full time education, also travel free - but must touch their Oyster photocards on the card reader. 14 & 15 year olds can show a valid printed Travelcard instead.

Other **16 & 17** year olds & New Deal participants are charged half rate Oyster single fares.

14 and 15 year olds not producing a valid Oyster photocard or printed Travelcard; also 16-17 & New Deal participants not producing a valid 16-17/New Deal photocard and discounted Oyster card, or Oyster photocard, are charged adult fares at anytime.

### Student fares

TfL Student Oyster photocard holders pay adult cash fares for single journeys, at anytime.

